

Civil Subpoena Policy

APPLICABILITY OF POLICY: This policy applies for the following entities (collectively “Uniti Group, Inc.”) and governs the subpoena of records of the same by third parties in civil litigation matters:

Uniti Group, Inc.
Uniti Services, LLC
Windstream Services, LLC
EarthLink Business, LLC
BOB, LLC
MassComm Inc.
Broadview Networks, Inc.
ATC

Uniti Group, Inc. does not consent to service by any civil litigation party by any means other than pursuant to these guidelines.

In compliance with the Federal Communications Commission Orders concerning Customer Proprietary Network Information (“CPNI”) and the company’s CPNI Policy, Uniti Group, Inc. will not release customer or account information without express permission from our customer, except when required by law. If you seek the identity or account information of a Uniti customer in connection with a civil legal matter, you must mail or serve Uniti with a valid subpoena to our registered agent, Corporation Service Company (CSC) and agree to compensate Uniti for our subpoena response services according to the terms and fee schedule of this policy.

SUBMISSION OF CIVIL SUBPOENAS: All civil subpoenas by third parties in civil litigation matters must be directed to the entity mentioned in the Terms of Service that are applicable to the use of the Uniti service for the account in questioned. All legal requests must be served via our registered agent, Corporation Service Company (CSC) for the state that the court resides in. The physical address for CSC can be found on the Secretary of State website for the active entity of Uniti Group, Inc. or its subsidiaries. CSC can be contacted at 866-403-5272.

ACCOUNT CONTENTS: Federal law does not allow private parties to obtain the content of communications (example: email messages, phone calls content, attachments) using a subpoena. See the Stored Communications Act, 18 U.S.C. § 2701 et seq.

NOTICE TO CUSTOMERS, RESPONSE TIME AND CUSTOMER MOTION TO QUASH: Parties serving Uniti in civil legal matters are hereby advised that upon receipt of a valid subpoena or other legal request, Uniti may be required to: (1) provide or attempt to provide notice of the same to our customer whose information is sought (in order to offer our customer the opportunity to file a formal objection to disclosure by Uniti (Motion to Quash)) and moreover, to (2) provide such notice to our customer prior to any response to the party issuing the subpoena in the civil legal matter. Uniti may attempt to notify its customer via email, U.S. mail, or by other reasonable means using contact information on file with Uniti.

Uniti generally does not produce the subpoenaed customer information until approximately twenty days after receipt of the subpoena, unless legally required to provide the information at an earlier time. Customers

objecting to the disclosure of their information should consult with an attorney. Absent receipt of a document seeking a protective order or similar protection, as filed with an appropriate court, prior to the date on which Uniti's compliance with the subpoena or other legal process is due, Uniti will disclose the information requested.

FEE FOR SUBPOENA COMPLIANCE: Due to the time and expense involved in responding to subpoenas, Uniti Group, Inc. charges the following rates for producing records to comply with civil subpoenas. Payment is required prior to production of the subpoenaed information and Uniti Group, Inc. will wait ten business days for non-certified funds to clear. Uniti charges an administrative fee of \$50.00 for all civil cases, which includes the initial investigation and setting up the case. Other fees include:

Subscriber Information (Basic)	\$10.00/subscriber
Subscriber Information (IP)	\$15.00/subscriber
IP Address Log per username	\$17.00 for the first 3 months, then \$17.00 per month for sequential months
Bill Images per invoice – Call Detail Records kept during normal course of business: billing records (411, collect, toll, etc.)	\$10.00 for the first 3 months, then \$10.00 per month for sequential months
Call Detail Records Inbound/Outbound or both/AMA– Information NOT included on a bill: local incoming and outgoing	\$25.00 per month per target

Uniti reserves the right to increase its rates at its discretion, including without limitation, for subpoenas determined by Uniti to be seeking voluminous records or where retrieval of archived records, and will notify you of any such increase prior to production of the requested information. Current miscellaneous fees including voluminous and burdensome fees can be found on the Uniti Fee Schedule located on the Resource Page for All Parties.

FEE FOR WITNESS TESTIMONY: Uniti Group, Inc. is not required to provide expert testimony in civil cases. Uniti encourages the use of affidavits to avoid personal court appearances and cost wherever possible. If a special affidavit is required, please attach it to your request. If a Uniti witness is subpoenaed to appear in court to provide testimony, Uniti charges \$125.00 per hour with an eight-hour minimum including travel time to and from court, plus the reasonable cost of travel, food at a per diem rate of \$25.00 and lodging in accordance with Uniti's travel and expense policies. Uniti reserves the right to request pre-payment for all expenses.